

21st September 2023

Dear Councillor,

<u>Town Hall, Assets & Services Committee – 28th September 2023</u>

You are summoned to attend a meeting of the Town Hall, Assets & Services Committee, to be held at Congleton Town Hall on **Thursday 28**th **September 2023** commencing at **7.00 pm**.

- The Public and Press are welcome to attend the meeting, please note There will be 15 minutes at each meeting to receive any questions from Members of the Public, either verbally or at the meeting, including those which have been received in writing 7 days prior to the meeting.
- There may be confidential items towards the end of the meeting which the law requires the Council to make a resolution to exclude the public and press in accordance with Section 100 (B) (2) of the Local Government Act 1972.

Yours sincerely,

David McGifford Chief Officer





<u>AGENDA</u>

1. Apologies for absence

Members are respectfully reminded of the necessity to submit any apology for absence in advance and to give a reason for non-attendance.

2. Minutes of Previous Meetings (Enclosed)

To approve and sign the <u>minutes of the meeting of the Town Hall, Assets and Services</u> Committee held 6th July 2023.

3. Declarations of Interest

Members are requested to declare both "pecuniary" and "non-pecuniary" interests as early in the meeting as they become known.

4. Outstanding Actions

To receive an update of outstanding actions from previous meetings including any work in progress.

5. Questions from Members of the Public

To receive any questions from Members of the Public including those received in writing 7 days prior to the meeting.

6. Urgent Items

Members may raise urgent items related to this committee, but no discussion or decisions may be taken at the meeting.

7. Town Hall Trading Account (Enclosed)

To accept the Town Hall Trading account to 31st July 2023 and to note the content of the summary report.

8. Paddling Pool Season 2023 (Enclosed)

To receive an update on paddling pool operations throughout the season.

9. Public Toilets update (Verbal Update)

To receive an update on the provision of public Toilets.

10. Town Hall Decarbonisation Updates (Enclosed)

To receive the report relating to Town Hall Decarbonisation.

11. Town Hall Maintenance programme and report (Enclosed)

To receive the maintenance programme and updates.

12. Town Hall Emergency Lighting (Enclosed)

To receive the Town Hall Emergency Lighting report

13. Remembrance and Christmas Projection (Enclosed)

To receive the report relating to Remembrance and Christmas Projection.

14. Information Centre Management Accounts (Enclosed)

To accept the Town Hall Trading account to May 2023 and to note the content of the summary report.

Cllrs: Suzie Akers Smith (Chair), Liz Wardlaw (Vice Chair),

Robert Brittain, Russell Chadwick, Mark Edwardson, Suzy Firkin, Amanda Martin, Susan Mead, Heather Pearce, Glen Williams.

Ex Officio Members: Rob Moreton (Mayor), Kay Wesley (Deputy Mayor)

Ccs: Appointed Member – Mr G Baxendale, Mr D A Parker, Mr D Murphy, Mr B Edwards, Mr E Clarke (Honorary Burgess)
Other members of the Council
Press (3), Congleton Library, Congleton Information Centre

COMMITTEE:	Town Hall, Assets and Services								
MEETING DATE AND TIME	28 th September 2023 7.00pm	LOCATION	(Congleton Town Hall					
REPORT FROM	Serena Van Schepdael- Responsible Financial Officer (RFO)								
AGENDA ITEM	7								
REPORT TITLE	Town Hall Trading Accor	unt							
Background	Variance analysis of the Trading Account to 31 st July 2023 to accompany the spreadsheet shown as Appendix 7.1. Future Bookings information Appendix 7.2								
Updates	This trading account is for 4 months of 2023/024, which equates to approximately 33.3% of the budget. Please refer to notes on the account sheets, other points as below:								
	Income 37.8% O Nothing additional to note to date, but please see Future bookings section for further information.								
	 Expenditure 35.3% Music License costs increased from 2022-2023 from £1468 to £2,687, these costs are dependent on bookings, so consideration will be taken in budget setting for this for 2024-25. Gas and Electricity invoiced to June 23. 								
	• •		_	from the financial year 2023- ot internal income budgets.					
Decision Requested	To receive the Town Hal		ints for Mont	h 4 to 31 st July 2023.					

Congleton Town Council Management Accounts 2023-24 TOWN HALL Jul-23

Month Percentage	4 33.3%	ANNUAL	BUDGET TO	ACTUAL SPEND TO	£ VARIANCE OF M4	% SPENT AGAINST M4	% SPENT OF ANNUAL	NOTES
		BUDGET	M4	M4	BUDGETS	BUDGETS	BUDGET	
TOWN HALL		70.500	00.504					
4000 4008	Staff Costs (re-allocated) Training	70,592	23,531 333	24,213 0	-682 333	102.9% 0.0%	34.3% 0.0%	
4009	Protective Clothing\H & Safety	1,000 500	167	498	-331	298.8%	99.6%	New uniforms required for new staff
4010	Cleaners	7,500	2,500	2,383	117	95.3%	31.8%	New uniforms required for new stall
4011	Rates	30,500	10,167	9,980	187	98.2%	32.7%	
4012	Water	6,150	2,050	1,544	506	75.3%	25.1%	
4014	Electricity	17,500	5,833	5,271	562	90.4%	30.1%	
4015	Gas	24,700	8,233	4,690	3,543	57.0%	19.0%	
4016	Cleaning materials	2,100	700	844	-144	120.6%	40.2%	
4017	Refuse Disposal	3,200	1,067	553	514	51.8%	17.3%	
4020	Miscellaneous Office Costs	1,500	500	868	-368	173.6%	57.9%	M5 journal of clinical waste to refuse collection will be completed. (£145.46)
4025 4033	Insurance	11,700	3,900	10,825	-6,925	277.6%	92.5%	Paid at start of the year.
4033	Marketing/Promotions Maintenance Contracts	3.500 8.500	1,167 2,833	58 3,347	1,109 -514	5.0% 118.1%	1.7% 39.4%	
4041	Property Maintenance	20,000	6,667	6,090	577	91.4%	30.5%	
4068	Licences (incl PRS)	3,500	1,167	3,652	-2,485	313.0%	104.3%	PPR PPL Music Licence now paid, £2,687
6000	Central Overheads Reallocated	5,913	1,971	2,352	-381	119.3%	39.8%	THAT E Music Electrice flow paid, 22,001
	Town Hall Expenditure	218,355	72,785	77,168	-4,383	106.0%	35.3%	
				•				
0000	Catering costs	0		2,962	-2,962			Recharged to customers
3020		U	0					
3020 3021	Security Supplies			1,253	-1,253			Recharged to customers
		0	0					
				1,253	-1,253	111.8%	37.3%	
3021	Security Supplies Total Town Hall Expenditure	218,355	72,785	1,253 4,215 81,383	-1,253 4,215 -8,598			
3021	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional	218,355 -4500	72,785 -1500	1,253 4,215 81,383 -1500	-1,253 4,215 -8,598	100.0%	33.3%	
3021 1009 1010	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership	218,355 -4500 -1533	72,785 -1500 -511	1,253 4,215 81,383 -1500 -511	-1,253 4,215 -8,598 0 0	100.0% 100.0%	33.3% 33.3%	
3021 1009 1010 1011	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC	218,355 -4500 -1533 -26517	72,785 -1500 -511 -8839	1,253 4,215 81,383 -1500 -511 -8839	-1,253 4,215 -8,598 0 0	100.0% 100.0% 100.0%	33.3% 33.3% 33.3%	
3021 1009 1010 1011 1013	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall	218,365 -4500 -1533 -26517 -30000	72,785 -1500 -511 -8839 -10000	1,253 4,215 81,383 -1500 -511 -8839 -11608	-1,253 4,215 -8,598 0 0 0 0 1608	100.0% 100.0% 100.0% 116.1%	33.3% 33.3% 33.3% 38.7%	
3021 1009 1010 1011 1013 1014	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones	218,355 -4500 -1533 -26517 -30000 -13200	72,785 -1500 -511 -8839 -10000 -4400	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253	-1,253 4,215 -8,598 0 0 0 0 1608 -3147	100.0% 100.0% 100.0% 116.1% 28.5%	33.3% 33.3% 33.3% 38.7% 9.5%	
1009 1010 1011 1013 1014 1015	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite	218,365 -4500 -1533 -26517 -30000	72,785 -1500 -511 -8839 -10000 -4400 -2333	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655	100.0% 100.0% 100.0% 116.1%	33.3% 33.3% 33.3% 38.7%	
1009 1010 1011 1013 1014 1015 1018	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Campbell Suite	218,355 -4500 -1533 -26517 -30000 -13200 -7000	72,785 -1500 -511 -8839 -10000 -4400 -2333 0	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655	100.0% 100.0% 100.0% 116.1% 28.5% 71.9%	33.3% 33.3% 33.3% 38.7% 9.5%	
1009 1010 1011 1013 1014 1015	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite	218,355 -4500 -1533 -26517 -30000 -13200 -7000	72,785 -1500 -511 -8839 -10000 -4400 -2333	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0	100.0% 100.0% 100.0% 116.1% 28.5% 71.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Brasserie, Kitchen and Bar	218,355 -4500 -1533 -26517 -30000 -13200 -7000 0 -12000	-1500 -511 -8839 -10000 -4400 -2333 0 -4000	1,253 4,275 81,383 -1500 -511 -8839 -11608 -1253 -1678 0	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655	100.0% 100.0% 100.0% 116.1% 28.5% 71.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Brasserie, Kitchen and Bar Letting Income - Internal Letting income - F&F Commission- CP	218,355 -4500 -1533 -26517 -30000 -13200 -7000 -9000 -1000 -8000	72,785 -1500 -511 -8839 -10000 -4400 -2333 0 -4000 -3000 -3333 -2667	1,253 4,275 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025	-1,253 -8,598 0 0 0 1608 -3147 -655 0 1000 409	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Lettina Income - Grand Hall Letting Income - Bridestones Lettina Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Brasserie, Kitchen and Bar Letting Income - Internal Letting income - F&F Commission - CP Lettina Income - Security	218,355 -4500 -1533 -26517 -30000 -13200 -7000 0 -12000 -9000 -1000 -8000 0	72,785 -1500 -511 -8839 -10000 -4400 -2333 0 -4000 -3000 -3000 -333 -2667 0	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1% 75.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7% 25.3%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024 1035	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Brasserie, Kitchen and Bar Letting Income - Internal Letting Income - F&F Commission- CP Lettina Income- Security Service Charges - Brasserie	218,355 -4500 -1533 -26517 -30000 -13200 0 -12000 -9000 -1000 -8000 0 0	72,785 -1500 -511 -8839 -10000 -4400 -2333 0 -4000 -3000 -333 -2667 0 -1200	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955 -1187	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024 1035 1051	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Internal Letting income - Internal Letting income - F&F Commission- CP Letting Income - Security Service Charges - Brasserie Catering Sales (recharges)	218,355 -4500 -1533 -26517 -30000 -13200 -7000 -12000 -9000 -1000 -8000 0 -3600 0	-1500 -511 -8839 -10000 -4400 -2333 -0 -4000 -3000 -3333 -2667 0 -1200	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642 -13 4019	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1% 75.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7% 25.3%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024 1035	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Lettina Income - Grand Hall Letting Income - Bridestones Lettina Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Brasserie, Kitchen and Bar Letting Income - Internal Letting income - F&F Commission- CP Lettina Income - Security Service Charges - Brasserie Caterina Sales (recharges) Miscellaneous Income	218,355 -4500 -1533 -26517 -30000 -13200 -7000 0 -12000 -9000 -1000 -8000 0 -3600 0	-1500 -511 -8839 -10000 -4400 -2333 0 -4000 -3000 -333 -2667 0 -1200	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955 -1187 -4019	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642 -13 4019 0	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1% 75.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7% 25.3% 33.0%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024 1035 1051	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Letting Income - Grand Hall Letting Income - Bridestones Letting Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Internal Letting income - Internal Letting income - F&F Commission- CP Letting Income - Security Service Charges - Brasserie Catering Sales (recharges)	218,355 -4500 -1533 -26517 -30000 -13200 -7000 -12000 -9000 -1000 -8000 0 -3600 0	-1500 -511 -8839 -10000 -4400 -2333 -0 -4000 -3000 -3333 -2667 0 -1200	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955 -1187	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642 -13 4019	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1% 75.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7% 25.3%	
1009 1010 1011 1013 1014 1015 1018 1016 1021 1022 1023 1024 1035 1051	Security Supplies Total Town Hall Expenditure Rent Rec'd - Museum Notional Rent Received - 3rd Party Partnership Rent Received - Internal CTC Lettina Income - Grand Hall Letting Income - Bridestones Lettina Income - Spencer Suite Letting Income - Campbell Suite Letting Income - Brasserie, Kitchen and Bar Letting Income - Internal Letting income - F&F Commission- CP Lettina Income - Security Service Charges - Brasserie Caterina Sales (recharges) Miscellaneous Income	218,355 -4500 -1533 -26517 -30000 -13200 -7000 0 -12000 -9000 -1000 -8000 0 -3600 0	-1500 -511 -8839 -10000 -4400 -2333 0 -4000 -3000 -333 -2667 0 -1200	1,253 4,215 81,383 -1500 -511 -8839 -11608 -1253 -1678 0 -5000 -3409 -1967 -2025 -955 -1187 -4019	-1,253 4,215 -8,598 0 0 0 1608 -3147 -655 0 1000 409 1634 -642 -13 4019 0	100.0% 100.0% 100.0% 116.1% 28.5% 71.9% 125.0% 113.6% 590.1% 75.9%	33.3% 33.3% 33.3% 38.7% 9.5% 24.0% 41.7% 37.9% 196.7% 25.3% 33.0%	

Town Hall Summary 23-24

This sheet refers to chargeable sales income not internal income budgets.

	12 mth	April	Actual	May	Actual	June	Actual	July	Actual	August	Actual	September	Actual]		
	Budget	Aprii	Actual	ividy	Actual	Julie	ACLUAI	July	Actual	August	Actual	September	ACLUAI			
Letting Income - Grand Hall	30,000	2,500	3,347	5,000	4,911	7,500	7,782	10,000	11,608	12,500		15,000				
Letting Income - Bridestones	13,200	1,100	129	2,200	272	3,300	620	4,400	1,253	5,500		6,600				
Letting Income -Spencer Suite	7,000	583	585	1,167	885	1,750	1,360	2,333	1,678	2,917		3,500				
Commissions	8,000	667	-	1,333	3,000	2,000	-	2,667	2,025	3,333		4,000				
Lighting /equip	1,000	83	333	167	333	250	833	333	1,967	417		500				
Lettings income grant CTC	9,000	750	265	1,500	265	2,250	1,793	3,000	3,409	3,750		4,500				
Cp rental income	12,000	1,000	2,000	2,000	3,000	3,000	4,000	4,000	5,000	5,000		6,000				
Totals	80,200	6,683	6,659	13,367	12,666	20,050	16,388	26,733	26,940	33,417	-	40,100	-			
Variance			- 24		- 701		- 3,662		207		- 6,477		- 13,160			
Current bookings value Confirmed											3,136		1,961			
Cp rental income											1,000		1,000			
Current bookings value Provisional																
Total future bookings			,	-	-	-	-	-	-		4,136	-	2,961			
Cumulative (Includes CP Rent)											- 2,341		- 6,063			
		October	Actual	November	Actual	December	Actual	January	Actual	February	Actual	March	Actual			
Letting Income - Grand Hall		17,500		20,000		22,500		25,000		27,500		30,000		1		
Letting Income - Bridestones		7,700		8,800		9,900		11,000		12,100		13,200				
Letting Income -Spencer Suite		4,083		4,667		5,250		5,833		6,417		7,000				
Commissions		4,667		5,333		6,000		6,667		7,333		8,000				
Lighting /equip		583		667		750		833		917		1,000				
Lettings income grant CTC		5,250		6,000		6,750		7,500		8,250		9,000		SUMMARY		
Cp rental income		7,000		8,000		9,000		10,000		11,000		12,000				
Totals		46,783	-	53,467	-	60,150	-	66,833	-	73,517	-	80,200	-	26,94	O Actual	Α
Variance			- 19,843		- 26,527		- 33,210		- 39,893	1,000	- 46,577		- 53,260			
Current bookings value Confirmed			2,403		1,621		2,542		872		1,574		1,567			
Cp rental income			1,000		1,000		1,000		1,000		1,000		1,000			
Current bookings value Provisional															CP Rent	: В
Total future bookings		-	3,403	-	2,621	-	3,542	-	1,872	-	2,574	-	2,567	23,67	6 Future	С
Cumulative (Includes CP Rent)			- 12,343		- 17,406		- 21,547		- 27,358		- 32,468		- 29,584	- 29,58	4 Varianc	e Budget v A+B+0

COMMITTEE:	Town Hall, Ass	own Hall, Assets and Services Committee Meeting					
MEETING DATE	28 th	LOCATION	Congleton Town Hall				
AND TIME	September						
	2023						
REPORT FROM		nager – Mark Worthing	ton				
AGENDA ITEM	Agenda Item 8						
REPORT TITLE	Paddling Pool S		LU: 16 d 200				
Background			Idling pool for the 2023 season				
	•	•	and jet washing of the pool				
	-		vice as well as the installation of				
	a new soft play	surface to the pathway	surrounding the circumference				
	of the pool. Six	additional members of	existing staff were also trained				
	in the Active IO	Level 3 Managing Pool	Operations qualification to				
	allow them to	operate the pool. The pa	addling pool opened on Saturday				
	27 th May and re	emained open until Sun	day 3 rd September. Details				
	below:						
	 Pool op 	en Wednesday, Thursda	ay, Friday, Saturday, Sunday				
	during t	term times					
	Pool op	en 7-days per week, inc	luding Bank Holidays, during				
	-	nolidays					
	• 2 x sess	ions per day 10am – 1p	m and 2pm – 5pm (initially)				
			m for cleaning and maintenance				
	(initially		8				
	, ,	y of 140 people per sess	sion				
		ve' booking system					
		<u> </u>	acos aro availablo				
		 Ability to book at the gate if places are available Maximum of 8 people per booking 					
		king per week per email					
		·	aff on site during opening hours				
	• 1 x men	nber of gate security to	check bookings				
Undato	Due to the cap	acity of 140 and operati	ng with two sessions per day,				
Update	•	·	dosing system have operated				
			• •				
	•	faultlessly throughout the season, leading to improved water quality					
	and no closures	s for maintenance.					
	Warm, sunny w	veather for the opening	three weeks of the pool season				
	•		led to much debate on social				
			and booking system. The main				

complaint from members of the public was that although the pool was fully booked on the booking system, the pool didn't look full due to no shows. No shows are users who book a slot but fail to show up on the day. If no shows cancel their booking before the start of the session, their places will go back onto the system for other users to book. During the 2022 season the average rate of no shows was almost 49%. No shows were still a considerable issue at the start of the 2023 season, however, figures for the first three weeks of the season during a prolonged period of good weather showed that the number of no shows had fallen to 38%. Following discussions between Officers and engaging with local residents about the need for a booking system to prevent long queues and disappointment, the decision was taken to use social media and signage around the pool to highlight the issue of no shows, and to move from 2 x 3 hour sessions per day to 3 x 2 hour sessions per day. This increased available daily spaces from 280 to 420. There would still be the need for a 1 hour break between each session to allow for cleaning and pool maintenance. To back up our position around capacity and the booking system, an independent Health and Safety assessment of the Paddling Pool area was undertaken by the Health and Safety Manager for Ansa / Alliance Environmental Services. A breakdown of their assessment is below:

- 1. I don't think, based on the evidence you provided, that there is reasonable case to increase the capacity of the site.
- The current system of pre-booking appears to be sensible although I am not surprised to hear that some residents complain when they are refused entry. I don't see this facility as different from any other leisure facility where a maximum capacity is required
- 3. It seems reasonable to expect that to move away from the booking system and towards a first come first served approach would, at peak times, likely lead to queueing
- 4. The only drawback of the booking system is that spontaneous, drop-in visitors (or those unwilling or unable to book) may not be admitted to site
- 5. Visitors queuing on the footpath outside the site is not a good idea. The path is not wide enough to accommodate a queue and still maintain access for pedestrians using the path, forcing pedestrians into the road which to make this approach work

you would close the footpath to pedestrians and construct a suitable safety barrier to separate the queuing public from passing traffic. This would result in the permit parking being removed.

- 6. There does seem to be a couple of options for modifying the site to allow queuing on site, either alongside the footpath at Park Road to the east of the site or the boundary fence to the north. Both of these would require some considerable groundworks to complete, new fencing and gates, and of course would reduce the available space for occupants within the facility and therefore,
- 7. I would steer away from the idea of having the capacity split between pre-booked and drop-in. I think such a system *could* work but I would suggest that it shows the worst elements of each system

After highlighting the number of no shows through social media and using signage around the pool, plus the introduction of 3 x 2 hour sessions per day, figures from the booking system during a 4 day period of good weather at the end of August indicated that no shows had fallen to 20%. Overall bookings for the whole of the 2023 season are documented in the chart below.

Bookings	Check Ins	No Shows
	(Attendees who turned up)	(Attendees who didn't turn up)
13,647	8,504	5,143 (37%)

Improvements to the paddling pool for the 2024 season are already being investigated. With the need to reduce queues forming outside the perimeter of the pool, Officers feel that queuing inside of the perimeter is an option worth pursuing and have contacted a company to provide us with an initial quote for these works. Initial quote to create a fenced pathway down one side of the pool area to allow users to queue off the footpath as they are checked into the pool, and dig out an area to accommodate a shed base is £9,870 + vat.



Despite the reduction in No Shows it is an area where improvements can be made. With the use of Town Council social media to emphasise the issue of No Shows we are hoping to reduce the numbers further. We are also looking at ways to adapt the booking system to automatically or manually cancel places after an agreed time has elapsed for the session to allow others to book. During a period of good weather at the end of August figures showed that on average 68% of bookings turned up within the first 30 minutes of the start of the session. This is something we would try to encourage as it gives a better idea of potential No Shows and could give the option to promote additional spaces through social media as a 'live' update.

Financial

To be in accordance with allocated budgets and financial regulations.

Environmental	To assess via the procurement process environmental impact and benefits.
Equality	Where applicable in the procurement od services this is taken into consideration.
Proposal	To receive the report relating to the 2023 paddling pool season.

COMMITTEE:	Town Hall, Assets and Services Committee Meeting							
MEETING DATE AND TIME	28 th September 2023	LOCATION	Congleton Town Hall					
REPORT FROM	Town Hall Manage	Town Hall Manager – Mark Worthington						
AGENDA ITEM REPORT TITLE	Agenda Item 10: T	own Hall Decarbonisation Repo	ort					
Background	Gas Fired Central I	Heating System						
	The gas fired centr	al heating system is currently ru	ın in a 100% manual mode with no					
			Town Hall building; resulting in some					
	_		eas feeling cool (the Main Hall) as well					
			space temperature sensor in the Main					
			d is providing a more accurate reading tor has visited site and has confirmed					
		-	re functioning, and hence the heating					
	•	_	nole building. It is proposed to add an					
	•	•	s in a location to be decided to enable					
		control, reducing operating cost						
	Museum Roof Solar Panels							
	A quotation has be	een received to install Solar Pane	els on the roof of the Museum with a					
	view to powering t	the existing air conditioning unit	s. This is a practical solution to reduce					
	electricity consumption particularly in the summer months when cooling is a requirement.							
	Due to the use of s	Due to the use of slate roofing tiles on the roof, an additional quotation is being sought						
		_	to remove the existing tiles and A					
	_	•	s on the roof of the Museum with a					
	view to powering t	the existing air conditioning unit	s. This is a practical solution to reduce					
	electricity consum requirement.	ption particularly in the summer	r months when cooling is a					
	requirement.							
			n additional quotation is being sought					
	_	•	to remove the existing tiles and a					
	· ·		s on the roof of the Museum with a					
	,	•	rs. This is a practical solution to reduce					
	requirement.	ption particularly in the summe	i months when could is a					
	requirement.							

Undate	Gas Fired Central Heating System
Update	Gas Fired Central Heating System The price estimate to reconfigure and re-commission the heating control software is £3,700.00 plus vat. The installation of a second temperature sensor will be required in the first floor offices to control the temperature in areas away from the Grand Hall. The building services contractor visited the site on 19.09.23 to investigate options for the location of a second thermostat. The second thermostat will control the temperature in this area once the heating system has been reconfigured to correctly utilise the 3-way valve and the heating software has been re-commissioned. Following these alterations to the system, the Gand Hall and other areas of the building will have the ability to operate independently of each other when a call for heat is required. The temperature in the Grand Hall will no longer dictate the temperature of the rest of the building. Museum Roof Solar Panels From the advice we have received, the south facing aspect of the Museum roof could accommodate one row of 9 x 370W and one row of 10 x 370W solar panels. The east facing roof could accommodate one row of 5 x 370kW panels in portrait. Combined, these would give a peak performance of 8.88kW, and an annual production of approximately 6,666kW hours. The quote to install these panels and associated electrical work is £11,938.05 plus VAT. This quote does not include costs for works to the
	Museum roof in advance of the any solar panel installation. An area of tiles 11.6 metres x 4.8 metres on the south aspect of the museum roof and 6 metres x 2.8 metres on the east aspect will need to be removed and then restored to allow the solar panels to be installed. We are awaiting quotes to carry out this additional roofing work.
Financial	To be in accordance with allocated budgets and financial regulations.
Environmental	To assess via the procurement process environmental impact and benefits.
Equality	Where applicable in the procurement od services this is taken into consideration.
Proposal	To receive the report relating to Town Hall Decarbonisation.

COMMITTEE	Town Hall, Assets and	Services Committee	Meeting					
MEETING DATE	28 th September	LOCATION	Congleton Town Hall					
AND TIME	2023 7:00pm							
REPORT FROM	Town Hall Manager – Mark Worthington							
AGENDA ITEM	Agenda Item 11: Town Hall Maintenance programme and report							
REPORT TITLE								
Background	Initial discussions around the Maintenance Programme led to the drone survey of the Town Hall roof and the subsequent ongoing repairs. The drone survey of the Town Hall roof highlighted numerous areas where localised repairs would be required. Initial repair work started on these areas on 14 th & 15 th January 2023 where a pavement closure on High Street was put into place to assist with the high level works at the front of the Town Hall. Repair works carried out on 14 th & 15 th January 2023 were carried out using rope access and were concentrated above the following areas: • Museum (slate replacement. Issue appears resolved) • Bridestones Suite entrance (slate and gutter/valley issues. Issue appears resolved) • Commercial Kitchen (slate replacement. Issue appears resolved) • Top Offices - front of Town Hall. One section of repairs in this area was resolved with replacement tiles. The more serious issue of water ingress in this area could not be repaired at the time due to the scale of work involved. Assessment of the area indicated the issues were being caused by poor/missing and saturated mortar on the clock tower in the area of the leak. The repair work can be carried out using rope access and will involve replacing mortar where the clock tower merges with the roof. A further replacement closure will be required at the front of the Town Hall to complete this work and a report is in progress to clarify works required and costs involved. Roof repairs to the rear of the Town Hall will also require a pavement closure and be carried out using rope and cherry picker access. These repairs have initially been scheduled for the weekend of 7 th & 8 th October, we are waiting confirmation of this with the relevant pavement closures permits. On completion of repair work to the roof and clarity of any further costs involved, work will be identified and costed out for improvements to the							
Financial	The Grand Hall has received only selective decoration to the lower areas in the last five years. It is believed the ceiling and higher walls have not been decorated since possibly 1996. The Grand Hall is the main internal feature of the building and, due to the scale of the room would require a substantial budget to undertake the complete package to improve the Grand Hall and implement low energy heating systems. Commercial decorators contacted so far have advised to research quotes for the scaffolding of the Grand Hall separately, as this will form a considerable part of the total costs. Scaffolding companies have been contacted to arrange quotes for the work. Other considerations would be chandelier winch systems, wooden floor sanding and lacquering (£7-12k) and carpeting. Consideration would also needed to be given to possible closure of the Grand Hall while work was taking place. To be in accordance with allocated budgets and financial regulations							
Environmental	To assess via the procur	ement process environn	nental impact and benefits					

Equality	Where applicable in the procurement od services this is taken into consideration
Proposal	To receive the report relating to Town Hall Maintenance Programme and updated information relating to Town Hall roof repairs.

COMMITTEE	Town Hall, Assets and	Services Committee	Meeting					
MEETING DATE	28 th September	LOCATION	Congleton	Town Hall				
AND TIME	2023 7:00pm							
REPORT FROM	Town Hall Manager –	Mark Worthington						
AGENDA ITEM	Agenda Item 12: Tow	Agenda Item 12: Town Hall Emergency Lighting Repairs						
REPORT TITLE								
Background	The emergency lighting units are located in each room of the Town Hall, along the emergency evacuation routes and above each door to highlight the quickest route of escaping from the building. The emergency lighting units are usually identifiable from a normal light unit by a small green light within the unit. Emergency light units feature a built in battery which will continue to power the emergency light unit if there were to be an electrical power cut due to an emergency. The battery backup should power the emergency lighting for 3 hours. The emergency lighting is tested monthly to establish they are working, however, a full 3 hour test is required annually.							
Update	Following the annual 3 hour test of the emergency lighting it has been found that 25 of the 77 emergency lights around the Town Hall are no longer holding battery charge for the full 3 hours. For this reason quotes have been received to replace these emergency lights. Quotes and details below. Light Unit Replacement Lead Time							
		Light official	Jaccinent	Lead Time				
	Company A	£3,288 + VAT		W/C 11/09/23				
	Company B	£2,447.47 + VA1		End of October				
	Company C	£4,643.07 (+ VA	T)					
Financial	Due to the need for these works to be carried out as soon as possible, and the costs involved, the Chairs of the Town Hall, Assets & Services Committee, Finance Committee and Mayor were informed to discuss a way forward. It was agreed for the work to be carried out by Company A as they have ongoing experience of working at the Town Hall and could schedule the work within two weeks. Work was carried out to replace the emergency lighting, where required, on the 11 th &12 th September 2023.							
Environmental	To be in accordance with allocated budgets and financial regulations To assess via the procurement process environmental impact and benefits							
		To assess via the procurement process environmental impact and benefits						
Equality	Where applicable in the	procurement od service	es this is taken	into consideration				
Proposal	To receive the report re	lating to Town Hall Eme	rgency Lightin _i	g.				

COMMITTEE REPORTS AND UPDATES

COMMITTEE REPORTS AND UPDATES						
COMMITTEE	Town Hall, Assets a	and Services Committ	ee Meeting			
MEETING DATE	28 th September	LOCATION	Congleton Town Hall			
AND TIME	2023 7:00pm					
REPORT FROM	Town Hall Manage	r – Mark Worthingto	n			
AGENDA ITEM	Agenda Item 13: R	emembrance and Chr	istmas Projection			
REPORT TITLE						
Background	Remembrance week been provided by a possible without the their first floor office During 2020 and 20 to Monday 4pm – resulting to Monday 4pm – resulting the costs and also reduced to two we also agreed to pay this period to Reed possible.	ekend and the build up local, specialist lightine cooperation of Reece space to house the D21 the Remembrance midnight. The Christmoth On, usual around of six weeks. For 2022 vious years to cover R the increased cost of eks from 15th December the calculated electrics Rains who, without	Hall has featured light projection during to to the Christmas period. Projection has ing company and the project would not be dis Rain Estate Agents who allow the use of projection equipment. Projection was on display from Thursday as projection was on display from the Remembrance projection was emembrance weekend, however, due to utilities, the Christmas projection was per to 28th December 4pm – 8pm. It was city costs (£189) of the projection during their help, the projection would not be			
Update	same as 2022 and Re for the projection eq whereby Congleton T	eds Rains have kindly a uipment. Reeds Rains w	nce and Christmas projections. Costs are the greed to the use of their first floor office space will require the same agreement as last year additional charge for electricity during the or a two week period.			

Details below:

		Options	Cost		
	Remembrance	A - No projection	£0		
	Remembrance	B - Wed 8 th – Tue 14 th Nov	£880 + VAT		
	Christmas	C – No projection	£0		
	Christmas	D - 2 weeks in December	£2,274 + VAT		
	Christmas	E - 3 weeks	£2,630 + VAT		
	Christmas	F - 4 weeks	£2,986 + VAT		
	Christmas	G - 5 weeks	£3,342 + VAT		
Financial	To be in accordance with allocated budgets and financial regulations				
Environmental	To assess via the procurement process environmental impact and benefits				
Equality	Where applicable in the procurement od services this is taken into consideration				
Proposal	To receive the report relating to Remembrance and Christmas projections and agree on the options available.				

COMMITTEE:	Town Hall, Assets and Services						
MEETING DATE AND TIME	28 th September 2023 7.00 pm	LOCATION	Congleton Town Hall				
REPORT FROM	Serena Van Schepdael	– Responsible Finar	ncial Officer (RFO)				
AGENDA ITEM	14 Congleton Informati	ion Centre Trading	Account				
REPORT TITLE							
Background	Variance analysis of the Trading Account to 31 st July 2023 to accompany the spreadsheet shown as Appendix 14.1.						
Updates	This trading account is for 4 months of 2023/24, which equates to approximately 33.3% of the budget.						
	There are no issues or comments to date.						
	The budgets for direct sales and direct expenditure this year are based on previous figures from 2021-22 and 2022-2023. The budgets will be monitored by the RFO during the year for future budget setting. Support Grant income: This is the final year of the 3 years support grant. It was a						
	reducing Support Grant , there is an EMR set aside from previous years to balance out the grant in the final year. First half received to date. The first quarter movement of this reserve will be shown in M5. Income Direct Sales income: 25.8% Other Income: 42.2%						
	Expenditure Direct Expenditure 17.43% Other Expenditure: 53.3%						
		<u>es</u> 2,930 4,647					
Decision Requested	To receive the Congleto July 2023.	on Information Cent	re Trading Account for Month 4 to 31 st				

Congleton Town Council Management Accounts 2023-24 CONGLETON INFORMATION CENTRE Jul-23

Month 4 Percentage 33.3%

TOWN HALL

CONGLETON INFORMATION CENTRE
3000 Stock at 1st April
3041 3rd Party ticket resales
3042 Books, Maps, Guides resale
3043 Souvenirs for resale
3044 Stamps for resale
3046 Local Produce for resale
3047 Theatre cift cards for resale
3048 Food & Drink for resale
3049 CTC Merchandise
3999 Stock at 31st March 2022
Direct Expenditure

4000 Staff costs 4011 Rates 4013 Rent Pavable 4162 General Expenditure 6000 Central Overheads Reallocated EMR Retained fro year 3' Indirect Expenditure

1041 Third Party Ticket Sales 1042 Books, Maps, Guides sales 1043 Souvenir sales 1044 Stamp Sales 1045 Photocopy sales 1046 Local Produce for resale 1047 Theatre gift cards 1048 Food and Drink sales 1049 CTC Merchandise sales Income

1168 CEC Support Grant CIV 1031 CAB Reception Contribution

Total Income

Net Expenditure over Income

ANNUAL BUDGET	BUDGET TO M4	ACTUAL SPEND TO M4	£ VARIANCE OF M4 BUDGETS	% SPENT AGAINST M4 BUDGETS	% SPENT OF ANNUAL BUDGET
DODGET	IVI	IVI	DODOLIS	DODOLIS	BODGET
0	_				
73,150	24,383	13,397	10,986	54.9%	18.3%
2,850	950	214	736	22.5%	7.5%
2.375	792	102	690	12.9%	4.3%
500	167	-	167	0.0%	0.0%
3,800	1,267	704	563	55.6%	18.5%
150	50 399	230	50 169	0.0% 57.6%	0.0% 19.2%
1,197 0	399	230	169	57.6%	19.2%
0			-		
84.022	28,007	14,647	13,360	52.3%	17.43%
			•		
52,058	17,353	16,750	603	96.5%	32.2%
5,200	1,733	4,768	- 3,035	275.1%	91.7%
7,500	2,500 667	2,500 417	250	100.0% 62.6%	33.3% 20.9%
2,000 4,361	1.454	1.734	- 280	119.3%	39.8%
-22.011	- 7.337	1,734	- 7.337	0.0%	0.0%
49,108	16,369	26,169	- 9,800	159.9%	53.3%
-77,000	- 25,667	- 20,565	- 5,102	80.1%	26.7%
-3.000	- 1,000	- 392	- 608	39.2%	13.1%
-2,500	- 833	- 524	- 309	62.9%	21.0%
-500 -300	- 167 - 100	- 52 - 89	- 115 - 11	31.2% 89.0%	10.4% 29.7%
-300 -4.000	- 1,333	- 872	- 461	89.0% 65.4%	29.7%
-150	- 50	- 072	- 50	0.0%	0.0%
-1,260	- 420	- 245	- 175	58.3%	19.4%
0	-	- 191	191	#DIV/0!	#DIV/0!
-88,710	- 29,570	- 22,930	- 6,640	77.5%	25.8%
				150.007	=0.00/
-21,644 5,000	- 7,215	- 10,822	3,607	150.0%	50.0%
-5,000 -26,644	- 1,667 - 8,881	- 417 - 11.239	- 1,250 2,358	25.0% 126.5%	8.3% 42.2%
-20,044	- 0,001	- 11,239	2,306	120.070	42.2/0
-115.354	- 38,451	- 34,169	- 4.282	88.9%	29.6%
			•	22.070	22.070
17,776	5,925	6,647	- 722	112.2%	37.4%

NOTES

Q1 moved in month 5 £5502.75 moved in from reserves.