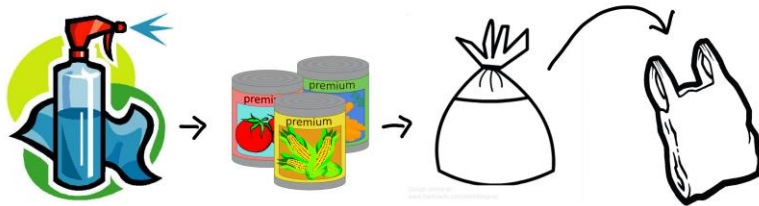


Guidelines for safe delivery of items.

1. Wash your hands thoroughly



2. Disinfect all items bought and place in a disinfected bag, close this bag.
3. Disinfect another bag and place the first bag into the second.



4. Travel to the isolated persons house (preferably in own transport or via walking)
5. Drop the bag at the front door and retreat a distance of at least 2 meters.
6. Call the isolated person and wait for them to collect – they should take the inner bag out of the outside bag (without touching the outside bag)



7. Tell the isolated person they need to disinfect the items once in their home.
8. Take the outer bag home with you and disinfect.
9. If money is exchanged – isolated person must clean hands and disinfect money – seal in a clean disinfected bag and place in the outer bag left outside their property. ideally online payment should be sought first if possible.



10. Once person is happy with their items and has closed door/moved 2 metres away, you can collect the outer bag.
11. Once money is home, please disinfect and wash your hands.

This may seem excessive however this prevents introducing potential virus into a vulnerable person's home, but also to protect you as the volunteer if they are being isolated for a suspected Covid-19 case. If you have sanitiser gel we recommend using it when dropping off the bag and collecting.